

Evaluate System and Equipment Solutions

The ETC is a practical integration of multiple supply chain technologies. It was conceived and built to help provide value to Tompkins' clients. Experience how this working \$6 million dollar, 11,000 square foot center helps you integrate people, software and equipment to improve your supply chain. The ETC has the industry's best solutions for your business today and tomorrow—all under one roof.

Integration and Testing

Compare and evaluate equipment and compatibility before implementation.

Technology Evaluation

See how material handling modules, subassemblies and software work together before installation.

Employee Training

Train employees in a live, hands-on environment for realistic operations and maintenance instruction.

Total Supply Chain Support

The Tompkins Support Center staff provides coverage 24 hours a day, 7 days a week with access to your facility hardware and software.

Your supply chain is your lifeline. How you manufacture, store and move materials should be proven, nimble and smart. At the **Tompkins Emerging Technology Center (ETC)**, you can evaluate and test supply chain technology solutions at no risk before you invest time and money. The ETC focuses on technologies such as RFID, voice-activated picking and real-time warehouse controls.

See firsthand how the ETC's integrated equipment, technology, training and support can work together to improve your total supply chain and bottom line.

Only a fully functional, automated warehouse like the ETC allows you to test live solutions while maintaining ongoing operations.

An Extension of Your Facility

Think of the ETC as an extension of your facility. Bring us bottlenecks, operational glitches and integration woes, and we will show you how to make your lifeline—your supply chain—run smoothly. Be confident that your warehouse and supply chain systems are compatible with existing equipment before implementation.

Located in Orlando, Florida, the ETC is a one-stop facility where you can evaluate the latest material handling equipment and technology.

Unmatched by others, Tompkins will take you to the next level—hands-on training for your people, and around-the-clock post-installation support from the Tompkins Support Center.

“The ETC in Orlando is something special and is just one more confirmation that our decision to do business with Tompkins was a wise one. Your staff once again displayed the expertise and professionalism that we have learned to admire and respect. Thank you for giving us the opportunity to visit and gain a comfort level that we selected the best WMS provider/integrator on the planet!”

Arnold Lawing

Senior Vice President of Operations, Teva Pharmaceuticals USA



Bird's-eye View of Tompkins Emerging Technology Center

Evaluate and test supply chain technology solutions at no risk before you invest time and money.



Schedule a visit to the Tompkins Emerging Technology Center.

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An Extension of Your Facility

Integration is what the ETC is all about—pulling together the hardware, software, and processes to provide a Total Supply Chain Solution.



*Maximize
Operational Success*

The Latest Equipment and Technology

Compare different types of technology and material handling equipment to choose the best solution. The ETC houses and demonstrates:

- Motorized drive roller (MDR).
- Multiple sortation systems.
- Multiple storage modules.
- Horizontal carousels.
- Vertical lift unit.
- Wireless network/RF Devices.
- Voice directed, pick-to-light, and RF order picking.
- Optical barcode scanners and vision system.
- In-line manifesting system.
- Supply Chain Execution Systems integrated with the material handling systems.
- Tompkins Warehouse Control System middleware application.
- User-friendly graphical user interface for software and controls.
- RFID conveyor scan tunnels and floor portals.
- RFID automated label applicator.
- Kiva Systems order retrieval system robot demonstration.
- Intralox sortation and alignment modules.

Proven Results

The ETC brings world-class integration expertise and 30 years of industry experience to your business. Companies that have realized increased productivity and cost savings by using the ETC span across all industries including a national clothing retailer, a major convenience store chain, a leading frozen food manufacturer, a fruit producer, and an international pharmaceuticals company.

A current client in the home improvement industry is testing updated technology at the ETC for a future facility expansion project. To learn how to improve productivity, a major car manufacturer is utilizing the ETC to evaluate new equipment. Recent testing on noise levels, divert and sorter technologies, and material handling equipment for OEMs have also benefited clients.

The ETC is for all companies that seek to maximize operational success.

Use the ETC and gain:

- Familiarity with material handling and technology best practices.
- Reduced investment in time, capital and cost of ownership.
- Practical knowledge of integrated solutions that work.
- Training with no downtime.
- Satisfied customers.

*Innovative, practical solutions that improve your
supply chain performance and produce value-based results*

Tompkins Associates designs and integrates global end-to-end solutions for companies that embrace supply chain excellence. For more than 30 years, Tompkins has evolved with the marketplace to become the leading provider of global supply chain services, distribution operations consulting, technology implementation, material handling integration, and benchmarking and best practices. The company is headquartered in Raleigh, NC. For more information, visit www.tompkinsinc.com.